

Access statement - Battlesteads Hotel

Introduction

Battlesteads is situated at the southern entrance to Wark village, immediately to the left from the main Hexham Road.

External front access and parking is all level with no steps or kerbs.

Pre-arrival

For any assistance prior to arrival contact 01434 230 209

The village centre is two minutes walk, there are no steep hills.

Hexham town is 10 miles south, approx 20 minute drive.

Bus service 880 (Hexham to Bellingham) runs hourly from Hexham bus station and outside of the railway station. On request it will stop outside of the hotel.

Please ask if you need assistance with luggage.

Arrival and car parking

On booking in guests should use the main hotel entrance on the right. There are no steps.

Car parking bays are situated next to the hotel entrance for the disabled or those with walking difficulties.

Further parking is situated to the rear of the building

The lobby / reception area is only a few yards from the hotel entrance.

Seats are available in the lobby.

A public telephone is available at reception.

Our 4 ground level rooms are all accessed from the lobby.

A corridor to the left allows level access to the bar/restaurant and garden.

Public toilet facilities

There is a unisex accessible toilet situated next to the main hotel entrance.

It has emergency pull cord alarm, hand rails and lever taps on the sink, the floor is non-slip.

Male and female toilets are accessed from the bar; they are not adapted for disabled use.

Restaurant, bar and conservatory

The bar and restaurant/conservatory are accessed from the left hand bar entrance. All are at ground level with no ramps or steps.

On entering, the bar and restaurant are to the left, a lounge area with low settees is to the right.

The floor is carpeted throughout the bar and restaurant with tiles in the conservatory.

Seating in the bar is a mixture of wooden stools and benches with tables.

Restaurant seating is leather chairs without arms.

Conservatory seating is wooden chairs without arms.

The restaurant is table service only.

Lighting in the restaurant is adjustable.

Lighting in the conservatory is natural daylight with adjustable lighting at night.

We are able to cater for varying dietary needs, please advise staff on booking.

Garden

The garden can be accessed from the bar or via the conservatory. There are no ramps or steps.

Seating and tables with sunshades are provided.

Bedrooms

Four ground floor bedrooms are suitable for disabled guests.

Facilities include:-

Level entry showers

Grab rails to side of toilets

Low level storage and hanging

Low level mirror

Low level light switches and accessible sockets

Transfer space to either side of beds

Non-slip flooring

Twin or double bed combinations available

Pull-cord alarm system

Television with teletext, DVD and remote control

Internet access available

Additional information

Please note that mobile phones do not operate within the village

A doctor's surgery is situated 20 yards away across the road

Two ground floor bedrooms have been assessed by Visit Britain, who granted the hotel acceptance into their Mobility Scheme. As shown by the symbol below.

